

What Do Parents Want Us to Know?



**2009 Annual Early Hearing Detection & Intervention Conference
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Research Study

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Purpose of the Research

- **Database linkage**
- **Impact of diagnosis**
- **Service improvement**



Today's Focus

- **Qualitative phase of study**
- **Method**
- **Sample**



Interview Questions

- 1. Demographics**
- 2. Child's health status**
- 3. Screening, assessment, and diagnosis**
- 4. Intervention decisions**
- 5. Impact on family life**



Key Questions

What do parents want other parents to know?

What do parents want health professionals to know?



What Parents Should Know

- **Accept reality and move forward**
- **Educate yourself**
- **Make your own decisions**



What Parents Should Know

(cont'd)

- **Seek out specialists**
- **Get early intervention**
- **Be your child's advocate**
- **Connect with other parents**



Most Important for Parents

- **Be positive**
- **Hold high expectations**
- **Enjoy your child!!**



What Health Professionals Should Know

- **Make the process less daunting**
- **Provide information early on**
- **Coordinate with each other**



Most Important for Health Professionals

- **Respect parent choices**
- **Put yourself in our shoes**
- **See the child's possibilities**



Other

- **Quality of care**
- **Quality of services**
- **Health insurance coverage**



Other Project Personnel

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